

Workers' Compensation Claims Management



CLOSER TO YOUR BUSINESS

EFFECTIVE EMPLOYEE CASE MANAGEMENT AND COST CONTAINMENT

- ✓ **MEDICAL CASE MANAGEMENT** | Acadia's claim representatives work with the medical provider, employer and, when warranted, a nurse case manager to coordinate your employee's treatment, progress and return to work.
- ✓ **PREFERRED PROVIDER NETWORKS** | Acadia has productive relationships with local hospitals, occupational health centers and medical providers who treat occupational injuries, seek positive outcomes and participate in a provider network.
- ✓ **MEDICAL BILL REVIEW & PAYMENT PROGRAM** | To help contain costs, medical bills are carefully reviewed, and adjusted or reduced if allowed by law or network contracts. Sizable hospital bills are reviewed for reasonable, related and necessary charges by a team of medical and coding professionals.
- ✓ **PRESCRIPTION BENEFIT PROGRAM** | Your injured employee can benefit from our prescription benefit program which allows prescriptions to be filled without any out-of-pocket expense. Our program offers favorable volume pricing and a home delivery option.
- ✓ **MODIFIED WORK & LIGHT DUTY PROGRAM** | We collaborate with you to structure effective return-to-work programs for your injured workers. We encourage our policyholders to offer light or modified duty positions when physical or mental job restrictions are recommended by an injured employee's physician.
- ✓ **VOCATIONAL REHABILITATION** | When needed, we partner with vocational counselors experienced in providing vocational assessments, ergonomic evaluations and retraining programs for your injured employee if he or she is unable to return to a former position.

Acadia Insurance | One Acadia Commons Westbrook, ME 04092 | 800-773-4300 | www.AcadiaInsurance.com

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