

# WHO WE SERVE

ACADIA PROVIDES INSURANCE SOLUTIONS TO BUSINESSES IN MANY MAJOR INDUSTRIES, INCLUDING:

- Construction
- Agriculture/Farming
- Finance
- Hospitality & Leisure
- Manufacturing
- Museums
- Professional Office
- Real Estate
- Retail
- Service
- Transportation
- Wholesale
- Wood Industry (Logging, Manufacturing, Retail)

## SYNERGY RISK MANAGEMENT

For larger customers with complex risks, we can offer our signature Synergy Risk Management Program. Synergy Risk Management<sup>SM</sup> is a multi-disciplinary approach involving underwriting, claims and loss control professionals to help eligible policy holders reduce the frequency and severity of accidents, and the exposures that lead to accidents.



### Find us at:

[acadiainsurance.com](http://acadiainsurance.com)



**Twitter:** @acadiainsurance



**Facebook:** Acadia Insurance



**LinkedIn:** Acadia Insurance



**Acadia**  
INSURANCE<sup>®</sup>

| a Berkley Company

One Acadia Commons | Westbrook, ME 04092

800-773-4300 | [www.AcadiaInsurance.com](http://www.AcadiaInsurance.com)

\*Products and services are provided by one or more insurance company subsidiaries of W. R. Berkley Corporation. Not all products and services are available in every jurisdiction, and the precise coverage afforded by any insurer is subject to applicable underwriting guidelines and the actual terms and conditions of the policies as issued.

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Listen closer. Stay closer. Look closer.



# WHO WE ARE



At Acadia Insurance, we believe that delivering better service to our policyholders requires having an in-depth knowledge of their business. This means understanding the risks and uncertainties from their perspective. At Acadia, this is how we do business.

We are a regional property and casualty insurance carrier that serves small to mid-size businesses throughout the Northeast through an independent agency network. Headquartered in Maine, we also have employees located in Connecticut, Massachusetts, New Hampshire, New York and Vermont because our mission is to provide superior service and product as close to you as possible.



UNDERSTANDING THE CLOSER COVERAGE DIFFERENCE



Our employees live in the territories where they work, so they understand the local market and have the expertise to develop an insurance program to address your unique risk management needs.

CLOSER CLAIMS SERVICE

We understand what you want most from your insurance is security and peace of mind. That means knowing you are backed by an insurance company who will support you every step of the way to help protect your business.

With Acadia, not only will you get the coverage you need, but you will also receive on-site support from dedicated claims professionals to guide you through the claim process in the event of a covered loss. That way, you know exactly what to expect. Knowing your claims professional by name and a hand shake – that’s “Closer Coverage.”



LOCAL RISK MANAGEMENT EXPERTS

Acadia Insurance is committed to providing high quality, professional Loss Control Engineering Services to our customers. Our mission is to provide education, information and tools which will help you reduce your risk and prevent accidents, resulting in fewer losses and lower costs.



The key to Acadia’s success is our strong knowledge of the local market, coupled with the strong backing of our parent company, W. R. Berkley Corporation (NYSE: WRB), a Fortune 500 Company. W. R. Berkley is one of the nation’s premier commercial lines property casualty insurance providers, and one of the 50 largest financial companies in the United States.

FINANCIAL STRENGTH RATINGS

- A.M. Best                      A+ (Superior)
- Standard & Poor’s            A+ (Strong)

ASSOCIATION PARTNERSHIPS

As a recognized insurance leader, we have association relationships and offer several tailored insurance programs to business members in several industries. Several of these programs offer the potential to earn a premium dividend based on group and individual performance.

Dividend eligible programs are noted with an asterisk.

- Associated Subcontractors of Massachusetts\*
- Connecticut Homebuilders & Remodelers Association
- Maine & New Hampshire Street, Road & Utility Contractors Safety Group\*
- Massachusetts Homebuilders & Remodelers Association
- Motor Transport Association of Connecticut\*
- New England Swimming Pool and Spa Safety Group\*
- New Hampshire Commercial Builders Safety Group\*
- New Hampshire Homebuilders Association\*
- Northeastern Retail Lumber Association\*
- Northern New England Motor Transport Safety Group\*
- Professional Logging Contractors of Maine\*



OUR LOCATIONS

CONNECTICUT

500 Enterprise Drive  
Rocky Hill, CT 06067  
866-382-0036

MAINE

One Acadia Commons • PO Box 9010  
Westbrook, ME 04098  
800-773-4300

MASSACHUSETTS

290 Donald J. Lynch Boulevard  
Marlborough, MA 01752  
888-665-1170

NEW HAMPSHIRE

4 Bedford Farms Drive • Suite 400  
Bedford, NH 03110  
800-224-8850

NEW YORK

301 Plainfield Road • Suite 250  
Syracuse, NY 13212

20 Corporate Woods Blvd • Suite 304  
Albany, NY 12211  
800-773-4300