



## COVERAGE THAT FITS YOUR BUSINESS

At Acadia, we pride ourselves on our “can do,” common sense approach to the business. This is especially true with Synergy Risk Management where we work closely with you and your agent to respond to the unique needs of your business. Other satisfied customers have told us that this personalized approach and delivery of services clearly distinguishes us from our competitors.



Acadia Synergy Risk Management integrates the expertise of our Underwriting, Claim and Loss Control professionals to help you control the exposures that lead to accidents. We work with mid-size business owners like you who are committed to the safety of their employees, customers and property, which in turn helps control insurance costs.

For more information, please contact your Acadia Underwriter or Branch Marketing Director.

# Acadia Synergy Risk Management

Once you are enrolled in Synergy Risk Management, the Account Team will design a Service Plan specifically for you that may incorporate the following core group of services:

## ✓ Customized Service

- Local Underwriting Experience
- Dedicated Loss Control Services Coordinator
- Key Claim Contact
- Availability of a pre-audit and interim audit
- Annual account premium and exposure analysis

## ✓ Collaboration with Your Agency and Your Acadia Team:

- Customized Service Plan focused on your needs and loss reduction
- Regularly scheduled meetings to review claim activity, and to identify trends and service opportunities
- Workers' Compensation Experience modification annual review

## ✓ Specialized Training Resources and Services

- Tailored on-site Safety and Supervisory Training
- Priority access to:
  - » Specialized Training — such as Safe Driver Training
  - » Specialized Services — such as Fleet Safety Management, Ergonomics Assessment



## Manage your account online with our secure customer portal

- ✓ Access to **Billing** account detail to view your current statement, payment history and future installments schedule.
- ✓ Access to **Claims** activity, including basic information on open claims with status and adjuster's name, as well as recently closed claims.
- ✓ Access to **Policy** activity, including transaction details on any in-force policies with Acadia, and the ability to download a copy of your policy.
- ✓ And, convenient access to your account from any device.

## Our Closer Coverage Commitment to You

To Acadia, Closer Coverage is a way of doing business. It means delivering common sense solutions and services to our customers that add real value. Here are some additional benefits of choosing Acadia Insurance:

**Local Claims Service.** We understand that any interruption to your business due to a claim or loss can be devastating. It is our goal to reduce or minimize any covered business interruption as quickly as possible. As an Acadia customer, you will receive support from our local, dedicated claims professionals who will guide you through the claim process in the event of a covered loss.

**Loss Control Services.** As an Acadia customer, you have access to our Virtual Loss Control Team through our website or dedicated hotline, who can provide you with tools and resources to help you improve the safety of your business

**Financially Strong.** Acadia Insurance is a member company of W. R. Berkley Corporation, whose insurance company subsidiaries are rated A+ (Superior) by A.M. Best Company and A+ (Strong), by S&P.

Talk to your local Acadia Insurance agent to learn how Acadia Insurance can help you protect your business. To find an agent, please visit [acadiainsurance.com](http://acadiainsurance.com)

This sheet provides only a general summary of available coverages.  
For more details, please see your Acadia agent.

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[www.AcadiaInsurance.com](http://www.AcadiaInsurance.com)

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